

TD Aesthetics Membership Plan Terms and Conditions

Effective Date: [Insert Date]

Welcome to the TD Aesthetics Membership Plan. These Terms and Conditions govern the membership scheme offered by TD Aesthetics Ltd. (referred to as "the Clinic", "we", "us", or "our"). By signing up for our membership plan, you agree to the following terms and conditions.

1. Membership Tiers and Monthly Payments

- **Bronze Membership:** £40 per month
- **Silver Membership:** £55 per month
- **Gold Membership:** £70 per month
- **Platinum Membership:** £100 per month

All payments are processed through Go Cardless via a direct debit subscription. Your chosen membership tier will determine the monthly payment amount.

2. Credit Balance and Redemption

- Each monthly payment will be credited to your account at TD Aesthetics.
- Your credit balance can be redeemed against the cost of treatments offered by the Clinic.
- Credits can be accumulated and carried over month to month, up to a maximum period of 12 months.

3. Minimum Credit Balance for Treatment Booking

- You must have a minimum credit balance equal to or greater than the cost of the treatment you wish to book.
- If your credit balance is insufficient to cover the full cost of the treatment, the outstanding balance must be paid on the day of treatment.

4. Expiry of Unused Credits

- Any unused credits in your account must be redeemed within 12 months from the date they are credited to your account.
- After 12 months, any unused credit will expire and will no longer be redeemable.

5. Cancellation of Membership

- You may cancel your membership at any time by notifying us in writing or by cancelling the direct debit mandate through Go Cardless.
- Upon cancellation, any remaining credit balance in your account must be used within 6 months of cancellation.
- After 6 months from the date of cancellation, any remaining unused credit will expire.

6. Refunds

- No refunds will be issued for any unused credit balance, whether during the membership term or after cancellation.

7. Exclusions and Limitations

- The membership plan and accumulated credits cannot be transferred to another individual.
- Credits cannot be used to purchase products, only for treatments provided by the Clinic.
- Membership credits cannot be used in conjunction with any other discounts, promotions, or offers unless otherwise specified by the Clinic.

8. Outstanding Payments

- If a treatment is booked that exceeds the balance in your account, the outstanding amount must be paid in full on the day of treatment.
- Failure to settle any outstanding payment on the day of treatment may result in the cancellation of the appointment and loss of any associated credits used to book the treatment.

9. Membership Changes

- We reserve the right to modify the membership terms, including monthly payment amounts, credit policies, and other related terms, with 30 days' notice to members. Any changes will be communicated via email and on our website at www.tdaesthetics.com.

10. Contact Information

- For any queries regarding your membership, payments, or terms and conditions, please contact us at [insert contact email/phone number].

11. Governing Law

- These Terms and Conditions are governed by and construed in accordance with the laws of England and Wales.

By enrolling in the TD Aesthetics Membership Plan, you acknowledge that you have read, understood, and agree to these Terms and Conditions.

Download a copy of these Terms and Conditions at: www.tdaesthetics.com